

## **WORK HOURS:**

Must be able to work 12 hour rotating shifts which include days, nights, weekends and holidays.



## **TRAINING:**

We want the most highly qualified candidates to join our forces. That is why our training is specialized and intense. Telecommunications operators are trained for two weeks at the Criminal Justice Academy, learning to operate communications equipment such as radios, teletype and the computer aided dispatch system. In addition to training at the Academy, Telecommunications operators also receive on-the-job training, learning to offer assistance to troopers, other law enforcement agencies, as well as the motoring public.



Telecommunications operators are an invaluable part of the South Carolina Highway Patrol. They provide a vital link between the public and the Highway Patrol, dispatching troopers to traffic crashes and other situations requiring roadside assistance. Often referred to as a “lifeline” for both troopers as well as the general public, they insure immediate response during emergency situations, quickly determining required action in a calm manner. In addition to providing voice communications for the Highway Patrol, they also provide voice communications and support for other authorized agencies. They provide these services from one of the six regional telecommunications centers throughout the state.



## **MINIMUM REQUIREMENTS**

- High School Diploma or GED
- No Criminal Record
- Clear driver's record
- Must submit to and pass polygraph examination



## **OTHER REQUIREMENTS:**

- Ability to remain calm and make quick decisions during stressful situations and emergencies
- Ability to operate a multi-channel radio console and multi-line telephone
- Ability to convey and interpret oral and written communications to and from law enforcement officers and the general public
- Ability to read a map
- Basic computer skills
- Willingness to work 12 hour rotating shifts.



### **BENEFITS:**

- 15 days annual leave
- 15 days sick leave
- 12 paid holidays
- State health insurance
- State dental insurance
- State retirement with maximum benefits after 28 years of service



To apply contact:

**South Carolina  
Highway Patrol  
Communications Unit**

P.O. Box 1993  
Blythewood, SC 29016

Toll Free: 1-877-519-4762

Local: 803-896-7640

[www.schp.org](http://www.schp.org)

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Action Employer

# **SOUTH CAROLINA**



# **HIGHWAY PATROL**

## **COMMUNICATIONS UNIT**

**Telecommunications Operator**

